



# ECOSYSTEM ENRICHMENT

## YEARLY SCHEDULE

JULY  
7/22

### De-Escalation & Conflict Resolution

How preventing and handling conflict in the workplace can impact your organization

AUGUST  
8/26

### Social Identity & Its Effect on Case Management

Understanding how we perceive ourselves and the impact this has in the workplace and in life

SEPTEMBER  
9/23

### Career Assessments 101

Understanding how to leverage career assessments to better career planning and job placement

OCTOBER  
10/28

### The Basics of Career Training: What it Takes to Land Hot Jobs

Learn about several career programs and opportunities and how to connect them to clients



NOVEMBER  
11/18

### Employment Barriers & Making the Right Referrals

Learn where to locate resources for your jobseekers based on their unique needs and how to make referrals

DECEMBER  
N/A

### No Presentation

Happy Holidays!



JANUARY  
1/27

### The Role of Active Listening in Client Relationships

Understand the fundamentals of listening, and what barriers and behaviors encourage active listening



FEBRUARY  
2/24

### EmployIndy Strategic Planning Stakeholder Session with Hedges

Provide valuable feedback on EmployIndy's new Strategic Plan and hear progress on the current Plan



MARCH  
3/24

### Employment Support for Individuals in Recovery

Explore tools for improved coaching, and learn the uniqueness of finding and maintaining employment



APRIL  
4/28

### Understanding the Benefits Cliff and How it Impacts Jobseekers

How to talk to clients about benefits, what options exist, and what resources are available



MAY  
5/26

### How to use LMI to Guide your Case Management & Coaching

How using LMI data can help make the best informed decisions for clients



JUNE  
6/23

### The Skills Employers Actually Want

Understand employer perspectives to hiring and retaining employees

All meetings held from 3:00PM - 4:30PM EST